



Llangan Primary School

Tuesday 10 September 2024

Dear Parents and Guardians of Years 5 & 6,

I hope this letter finds you well. It has been brought to our attention that some children in school have been using an app called 'JusTalk Kids' to communicate with their peers. While the app itself is generally safe, allowing kids to use live video calls, voice chats, and messaging, we have been made aware of instances where children have been very unkind to others in group chats. As a school, we take this matter very seriously and want to be proactive by alerting all parents to this behaviour as early as possible. Our goal is to ensure every child feels happy, safe, and supported both in school and online. We hope that this year will be their best ever year at Llangan Primary School, and we look forward to working in partnership with parents and pupils to achieve this.

Mrs Heavyside and Mr Howles will speak to the children today reinforcing the digital safety messages the school teaches as part of our curriculum. This Thursday, we have a workshop led by the charity **Bullies Out**, who will also be addressing the issue of online behaviour and safety with the children. We are taking steps in school to reinforce the importance of respectful online communication, and we ask that you do the same at home.

JusTalk Kids offers various practical and fun features, but it lacks some basic parental controls, such as the ability for parents to easily monitor or manage their child's contacts and interactions. Because of this, it's essential that you regularly check your child's activity on the app and keep an eye on the conversations they are part of.

We encourage you to have regular conversations with your child about online behaviour and the impact of what they share. Children must understand that what they say online can't be unsent, and that kindness and respect are just as important in the digital world as they are in face-to-face interactions.

To help you with this, we recommend visiting the following resources:

- **NSPCC:** [Teaching Your Child about Internet & Online Safety](#)
- **National Online Safety:** View their guides at www.nationalonlinesafety.com/guides
- **Internet Matters:** Additional advice at www.internetmatters.org/resources

If you have any concerns or need further guidance on how to monitor your child's online activity, please don't hesitate to contact us.

Thank you for your ongoing support.

Best regards,

Mr James Griffiths

Headteacher
Llangan Primary School